

**Alternatives for the Older Adults, Inc.** - 344-7388 – Alternative for the Older Adult is a place to start to arrange care for older adults aged 60 and above through multiple programs within the agency and community. Alternatives, a not-for-profit agency, has been selected by the Illinois Department on Aging to perform this service. Alternatives promotes the independence and quality of life of older adults and their families.

**American Red Cross** – 344-1611 (343-8131 evenings/weekends) – Emergency needs for families impacted by disaster, including home fires; emergency (illness, death, etc.) communication for military families; wide variety of First Aid, CPR, water safety and wellness courses for all ages; blood collections and volunteer opportunities. [www.westernillinois.redcross.org](http://www.westernillinois.redcross.org)

**Big Brothers Big Sisters** - 309-344-2252 - a mentoring program in Knox County in which a child is matched with a volunteer from the community. Children can be enrolled from the ages 5-14 and once matched, can stay matched until age 18. We have several programs, including a site based match at Knox College, a school based match at Gale School and our community based matches. Our goal is to offer friendship and opportunity to at risk children in Knox County. [www.hoibbbs.org](http://www.hoibbbs.org)

**Bridgeway** - 344-2323 - A human services organization dedicated to improving the lives of individuals in west central Illinois and southeast Iowa. Services provided include: behavior health counseling, vocational training, substance abuse prevention, substance abuse treatment, family services, child care, community employment, services to individuals with developmental disabilities and community living. Through these services Bridgeway staff work to provide creative solutions for everyone. [www.bway.org](http://www.bway.org)

**Bright Futures Preschool Program** - 343-9848 – A free public preschool program administered through the local school districts in Knox County serving 3-5 year olds. Screening required to determine eligibility. Classes meet Monday – Friday, half-day programs. Cooperative child care/Bright Futures Preschool classes available at 2 sites in Galesburg. Teachers certified through the Illinois State Board of Education.

- **Bright Futures/Partners in Parenting** -342-5582 – offers information and support for parents of children birth to three years. Workshops, classes and personal visits may be available by Certified Parents Educators.
- **Bright Futures Resource Center & Lending Library** – 342-5582 – Parent/Teacher resource center and lending library, parent/child activities and workshops. Open Mondays and Thursdays 8am – 2pm, Tuesdays from 8am-8pm and from 9am – noon on the first Saturday of the month.

**Care Center of Abingdon** - 462-2356 - Health care facility offering skilled, intermediate, respite & hospice care. Medicare & Medicaid certified Alzheimer's Special Care Unit and Support Group. [www.simplythefinest.net](http://www.simplythefinest.net)

**Carl Sandburg College Adult Learning Center** - 341-5289 or 341-5301 - GED, pre-GED, ABE & English as a Second Language classes. Morning, afternoon, evening classes available at no charge.

**Carl Sandburg College Literacy Coalition** - 341-5330 - Trained volunteers, books & materials for tutoring adults in reading, writing, math, GED, citizenship and English as a Second Language at no charge.

**Catholic Charities** - 342-1136 - offers a full array of services through the following programs: Counseling (individual, couples, family, group), Adoption, Intact Family, Foster Care, Youth Intervention Programs (UDIS, SOC & EFS), and Pregnancy Support Services. [www.ccdop.org](http://www.ccdop.org)

**City of Galesburg Handivan – Human Services Division, and Community Center** – 345-3686 – Handivan Paratransit: accessible transportation inside the City of Galesburg and within Knox County for residents of Galesburg only. Human Services: Information and Referral, discrimination complaints. Community Center Rental Meeting space for various events such as retirements, birthday parties, banquets and family reunions etc.

**Community Child Care Resource & Referral** - 342-5582 – Do you need child care? Do you need help paying for child care? We support parents, childcare providers, and the community.

**Community Hospices of America** – 342-3007 – Provide quality patient care for those who have a terminal / end of life diagnosis relating to any illness. We serve 9 counties surrounding our Galesburg office – Knox, Warren, Henderson, Mercer, Rock Island, Henry, Fulton, McDonough and Hancock. [www.chahospice.com](http://www.chahospice.com)

**Congressman Phil Hare's Office** – 342-4411

**Family Planning Service of Western Illinois, Inc.** - 343-6162 - Provides comprehensive, low-cost reproductive health care to males and females. Services include STI testing and treatment, pregnancy testing, pap smears, pelvic & breast exams, dispensing of birth control methods and emergency contraception. All services are strictly confidential. [www.familyplanningservices.net](http://www.familyplanningservices.net)

**Girl Scouts of Eastern Iowa & Western Illinois** – (800)-798-0833 – Serving 7 counties in Illinois and 31 counties in Iowa. Girl Scouts provides age-appropriate programming and is open to all girls age 5-17. Girl Scouts of the USA is the preeminent organization decided solely to girls.

**Goodwill Industries of Central Illinois**- 342-8144 Ext. 225 – Classroom instruction provided for jobs readiness, job searching and employment retention programs coupled with long-term case management. Additional curriculum includes a self-paced computer basics class. There is no fee associated with this service.

**Habitat For Humanity** – 343-2242 – Builds simple but decent housing with and for low income families in Knox County.

**Illinois Department of Commerce and Economic Opportunity** -- 343-1243 is the lead state agency responsible for improving Illinois' competitiveness in the global economy. Guided by an innovative regional approach, DCEO administers a wide range of economic and workforce development programs, services and initiatives designed to create and retain high quality jobs and build strong communities. DCEO leads the Illinois economic development process in partnership with businesses, local governments, workers and families.

[www.illinoisbiz.biz](http://www.illinoisbiz.biz)

**Illinois Department of Employment Security** – 343-3100 or visit [www.il.ides.state.il.us](http://www.il.ides.state.il.us)

**Initiative For Girls** - 343-6162 - Free weekly program for girls, ages 11-17, promoting safe and healthy choices, along with being a forum to discuss ideas, talents and personal goals. Girls are also involved with several community service and leadership opportunities throughout the year. [www.familyplanningservices.net](http://www.familyplanningservices.net)

**Knox County Area Project (KCAP)** - 343-4127 - Helps adults organize neighborhood committees and sponsors efforts aimed at preventing juvenile delinquency by offering activities/program for youth, parents and families. [www.knoxcountyareaproject.org](http://www.knoxcountyareaproject.org)

**Knox County Child Advocacy Center** - 344-8416 - Provides a neutral, child-friendly place for children under of the age of 18 to be interviewed regarding sexual abuse or severe physical abuse. The investigation begins with the police or IL DCFS. Acts as advocates for the child's medical or mental health needs when a disclosure of abuse occurs and can provide support to the non-offending family members.

**K.C.C.D.D. Empowering people through Knowledge, Creativity, Caring, Development, & Dedication** -344-1700 - Services provided to adults with mental and/or physical disabilities to maximize their independence & community involvement through developmental & vocational training and supports, including community employment. Adult Day Services through the Gordon Behrents Senior Center and Summer Day Camp for children with disabilities through Camp Kidz are among the services KCCDD offers to the community.

**Knox County Health Department** – 344-2224 – Public Health programs that emphasize health promotion and disease prevention. Activities include health education, immunizations, maternal and child health services, and environmental health protection. [www.knoxcountyhealth.org](http://www.knoxcountyhealth.org)

**Knox County Housing Authority** - 342-8129 - Offers housing in Authority-owned dwelling units for families, lower-income seniors, and persons requiring accessible units. Also provides rental subsidy for lower-income households residing in privately-owned rental housing. Federal eligibility verification and screening guidelines preclude the offering of emergency housing. Visit us at: [www.knoxhousing.org](http://www.knoxhousing.org)

**KCHA Neighborhood Network Center** - (309) 344-0152. Located at 480 Iowa Ave. Training and Employment Community Resource Center including a computer lab with internet access. Available for use by agencies, groups, and individuals for trainings, classes, programs, and services. Now offering job-training workshops, job placement services, computer classes, GED classes, youth programs, and more. Visit us at: [www.knoxhousing.org](http://www.knoxhousing.org)

**Knox County Teen Court** - 345-3800 - Diversion program for first time juvenile misdemeanor offenders. Teens sentence teens. The program focuses on youth accountability and development.

**Knox County TRIAD** – 345-3733 – Volunteer organization for senior citizens 60+. Free programs to check the well being of seniors 60+. Reducing the crime against the elderly, improving the quality of life for seniors. Create a community liaison between law enforcement and seniors.

**Knox County Veterans Assistance Commission** - 345-3877 & 345-3809 - Assists Knox County veterans that have little or no income with rent, utilities, food and personal/household items. The individual must be a veteran that has served active duty and has an Honorable Discharge.

**Lutheran Social Services of Illinois** - 343-7681 – Single parent programs, foster care, adoption and adoption preservation services.

**OSF Home Care/St. Mary Home Health and Hospice**- 344-3161 ext. 4600 - Professional caring clinicians providing home health care, hospice, home medical equipment, home infusion pharmacy and personal response services. Provides physical, emotional, and spiritual care to people of all ages who no longer can benefit from curative care. Services are provided at home or in a facility. [www.osfstmary.org](http://www.osfstmary.org)

**OSF St. Mary Medical Center** – 344-3161 – OSF St. Mary Medical Center is an acute care hospital providing state-of-the-art therapeutic, diagnostic, medical and surgical services. Other services offered is Community Health Education. [www.osfstmary.org](http://www.osfstmary.org)

**Safe Harbor Family Crisis Center** - 343-SAFE(7233) - Court advocacy, personal and group support, referrals to survivors of family violence and their minor children. Children’s programs and children’s therapy. 24-hour crisis line.

**Seminary Village – 344-1300** – Skilled Nursing and Rehabilitation Care for persons following a major surgery or Illinois within our own Bounce Back Program. We offer varying levels of care dependent on the appropriateness of the individual.

**Stone-Hayes Center for Independent Living** - 344-1306 V/TTY or 1-888-347-4245 V/TTY - Information & referral, advocacy, peer counseling, independent living skills, public education, and accessibility assistance for all ages with disabilities. [www.stone-hayes.org](http://www.stone-hayes.org)

**Town of the City of Galesburg (General Assistance)** 343-9059

**University of Illinois Chicago/DSCC** - 1-800-651-9526 - Financial & medical care coordination to eligible children (birth-21) with chronic medical need. Diagnostic evaluations can be arranged for suspected medical problems. Also assists with advocacy and transition issues. Statewide assistance available.

**University of Illinois Extension** - 342-5108 - Educational programs on the topics of 4-H youth development, family life development, agriculture and natural resources, horticulture, nutrition and wellness, leadership, community, and economic development. [www.extension.uiuc.edu/knox](http://www.extension.uiuc.edu/knox)

**USDA/Rural Development** - 342-5138 - Home loans and low interest home repair loans or grants for low-income families in small towns and rural areas. For more information [www.rurdev.usda.gov](http://www.rurdev.usda.gov)

**United Way of Knox County** - 343-4434 - Provides for 32 health and human service programs offering assistance to people of all ages through 24 agencies in Knox County. [www.unitedway.galesburg.net](http://www.unitedway.galesburg.net)

**VNA Community Services** – 342-1152

**Warren Achievement Center** – 734-7902 – Provides free developmental screenings and full evaluations to children birth to three in Knox, Warren, Henderson and Southern Mercer Counties. Developmental therapy is also provided to those found eligible. Resource and referral information is offered to all families seen.

**West Central Community Services/Head Start** – 734-3151 or 343-6102 - A comprehensive child development program for children 3-5 years of age and their families. Offers a preschool child free classroom activities, free nutritious meals, free vision/hearing/speech screening and much, much more. Must meet eligibility requirements.

**Western Illinois Managed Home Services** – 342-3516 - A source of home care and supportive services for west central Illinois. Professional and personalized home care services include individual care with licensed nursing or therapy services as well as daily tasks of housekeeping and errands. To help determine home care needs, free consultations are offered. Visit [www.wihhc.com](http://www.wihhc.com) for more information.

**WIRC-CAA Victim Services 24-Hour Hotline** – 837-5555 – Sexual assault crisis intervention, court advocacy, and counseling to survivors of sexual assault and or abuse and their significant others. [www.wirpc.org/victimservices](http://www.wirpc.org/victimservices)

**Workforce Investment Act (WIA)** – 343-9832 - Assists economically disadvantaged and dislocated youth and adults in securing training/retraining for employment and/or employment upgrades. [www.illinoisworknet.com](http://www.illinoisworknet.com)

# *Knox County Human Services Council*

*The mission of this organization is to improve the communication and coordination of human services, thereby enhancing the awareness of social, health, educational and other services available to Knox County residents.*



*Through this brochure, the Knox County Human Services Council would like to inform Knox County residents of services available to them. Included here are members of the Council, the services they provide, and how they can be contacted for more information and assistance.*

[www.knoxcountyhumanservices.org](http://www.knoxcountyhumanservices.org)



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